



Fall 2018

Table Rock State Park, SC

Reasons to get your tune-up



Customers often ask if they really need to get their heating system tuned up every year. The answer is yes! For starters, equipment manufacturers all require regular maintenance to keep warranties valid.

But seasonal tune-ups also help you save money. By keeping your equipment running at peak efficiency, you'll see savings of as much as 10% on your heating costs. A tune-up can prevent a wide range of problems that can lead to expensive repairs.

Another issue to bear in mind is safety. Tune-ups include an inspection of the heat exchanger. A cracked heat exchanger can leak deadly carbon monoxide into your home. See the carbon monoxide article on page 4.

Watch for our tune-up reminder postcard in your mailbox, or call us for your appointment today.

What does value mean to you?

Dear Friends,

Value is important to you. As your home comfort provider, Carolina Heating Service understands this means fair pricing—but it also means offering real value and true reliability, with products and services designed to make your life easier.

It all starts with dependability. If you have a problem, we'll be here when you call and ready to fix it 24 hours a day, 7 days a week. And we stand behind our work: You can count on us for quality workmanship. We invest in training to ensure that our technicians are fully certified to work on all makes and models of equipment.

At Carolina, value also means that we work hard to give you ways to make your dollar go further and provide you with long-term savings.

Our Carolina Comfort Club—designed to keep your equipment running trouble-free—is just one example. Maintenance



Scott Kelly

is the key to keeping your equipment running at peak efficiency, which can lower energy costs dramatically. Tune-ups prevent small problems from becoming expensive breakdowns. Plus, you get discounts on repairs, plus Loyalty Rewards, which add up fast for savings on new equipment.

As a family-run business, we have a personal commitment to value and service. We're local, so you aren't just our customers, you're our neighbors. No matter what the season brings, you can count on us. We're here when you need us!

Warmly,

Scott

Congratulations to Kathy Graham, winner of the \$1,500 gift card from our spring newsletter contest!

Win a \$500 Visa Gift Card!



Like to shop? Here's your chance to win some bonus bucks!

Read this newsletter and answer the questions on the enclosed reply card to enter. All entries received by 1/18/19 with the correct answers will be entered into a drawing for a \$500 gift card. **Three winners will be selected!**

No purchase necessary. A purchase will not increase chance of winning. See enclosed card for details.



CarolinaHeating.com
864-232-5684

Comfort and Savings: Finding Your Balance

Don't Lose Sleep

The last thing you want right now is to lose sleep over concerns that your old furnace or heat pump is going to conk out and leave you cold.

When you purchase a new high-efficiency heating system, you'll immediately eliminate those worries. You'll save a lot of money too. At a minimum, a new system should help you save up to 20% on your annual energy costs.



You'll feel the difference in comfort as well. And you'll also save on repairs, because you'll minimize the potential of a breakdown, which is a common problem with older systems.

We can perform a complete comfort analysis of your home, and help you choose the right size and type of system. We'll then install it properly to ensure your new system keeps your home more comfortable and costs less to operate. Finally, we'll help you save even more by helping you qualify for a variety of rebates.

Raising Smart to a Higher Degree

A smart thermostat is a great addition for your home. A Wi-Fi enabled thermostat allows you to view and change temperature settings, check local weather conditions and more, all from your **smartphone, computer or tablet**.

Once the smart thermostat gets installed, you register it online. This enables access from any location. If you're away from home, you can use your phone or tablet to adjust the temperature setting so your home is at the perfect temperature when you return.

Some thermostat models even allow you to adjust temperatures to your comfort and over the next few days your thermostat will "remember" the temperatures you like and build a schedule based on your patterns. **Now, that's pretty smart** — and it saves you on both heating and cooling costs!



What's Your IAQ?

Home comfort means more than temperature! Improving your home's indoor air quality (IAQ) is a big part of keeping your home comfortable, energy efficient and healthy too.

Today's air cleaning systems use the latest technology to remove dust and other particles from your home that can trigger allergic reactions and cause other respiratory ailments.

Additionally, fan-powered humidifiers can add moisture to the air in your home directly through your duct system. Another option is a bypass humidifier, which works in tandem with your air handler to keep indoor humidity at comfortable and healthy levels.

Other IAQ solutions include air purifying systems that reduce airborne mold and bacteria while reducing household odors. Also, ventilators can bring in fresh outdoor air while expelling stale air, all without affecting indoor temperatures.

This is the time of year when you want to make wise choices to stay comfortable while you keep your energy costs under control. Here are some tips to help you.

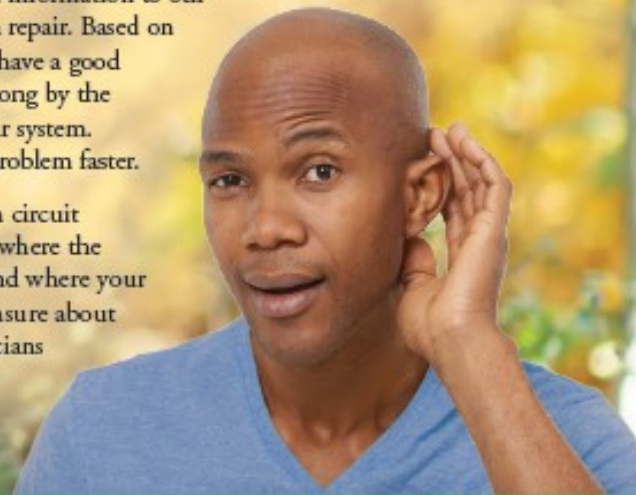


Listen Up

The next time your heat turns on, listen for the various sounds your system makes and observe how long it generally stays on. By doing this, you'll be more aware if something unusual starts to happen — strange noises, odd odors, short cycling, etc.

This allows you to relay critical information to our service technician if you need a repair. Based on the details you provide, they'll have a good understanding about what's wrong by the time they start working on your system. This can help them solve the problem faster.

It's also helpful to know which circuit breaker controls your system, where the system's power switches are, and where your air filter is located. If you're unsure about any of this, our service technicians will be glad to help.



Safety Corner

We want to make sure you're getting the most out of your home comfort system. Here are a few tips on how to keep everything running safely and efficiently in your home.

- **Keep the area around your heating equipment** as clean and clutter free as possible. Never store anything flammable near your heating appliances.
- **Change or clean the filter** in your furnace on a regular basis during the heating season. Dust and dirt are the natural enemies of your furnace; a dirty filter compromises efficiency and can even result in a shutdown.
- **If you ever smell gas, leave your home right away.** Report the problem from another location as quickly as possible.
- **Install carbon monoxide (CO) detectors** in your home. Be sure to follow the manufacturer's instructions about location and maintenance.



Stay safe!

Carbon monoxide (CO) is an odorless gas that is deadly. And it's a danger in any home with a fuel-burning device.

Safety codes require CO detectors that are set to go off when levels of the gas are at a level of 70 parts per million for two to three hours. But CO can begin to have negative effects on your health at concentrations of as little as 15 parts per million.

That's why we recommend a low-level CO detector, such as the **NSI 3000 CO monitor**. It will alert you to a problem much sooner, so you can keep your family safe. Because they are not UL-certified, however, these units must be used in conjunction with standard carbon monoxide detectors to ensure that you comply with safety codes.

Please contact us today to learn more.



Protect your home from power outages

Take the worry out of extreme weather with a backup generator that will keep the essentials—lights, fridge, or even your whole house—running until the power comes back on. You don't even need to be home!

The generator comes on automatically as soon

as your power goes out, and it will shut off when power is restored. That's peace of mind!

Carolina Generators is a Generac Power Pro Premier Dealer. Visit CarolinaGenerators.com or call us for a free estimate.

GENERAC

**POWER
PRO PREMIER**



Heating and Air Conditioning
Sales and Installation
Indoor Air Quality



PRESORTED
STANDARD MAIL
U.S. POSTAGE
PAID
DG3

We love it when you "like" us!

Check us out on Facebook and "like" us! Our page is a great place to find the latest information including up to **\$1,650 in Cool Cash rebates** from Carrier! We post updates and service alerts there too, especially during bad weather.



You'll be in the loop for Facebook-only specials and contests. And you can read what other customers say about us. Why not let your friends know you think we're the best in the Upstate!

Just visit CarolinaHeating.com and click the Facebook icon at the top of the page. You can also follow us on **Instagram** @carolinaheatingservice and find us on **Twitter** @carolinaheating.

Ways to warm up

- *Let the sunshine in. The sun warms rooms, and daylight boosts your mood.*
- *Colorful throws are an easy way to add color and texture to rooms, and are perfect for snuggling with a book or during a Netflix binge.*
- *Invest in a humidifier. The air will feel warmer (without your turning up the heat), and your skin will thank you.*



CarolinaHeating.com

